

DAY 1: WESTERN HEALTH OWS (2 - 6 MARCH 2020) - TIMETABLE

OWS Day 1 - Monday 2 March 2020										
	Ms Kaye Hogan	Mr Kenneth Hampson	Mrs Doreen Power	Ms Roslyn Chataway	Dr Donna O'Sullivan	Dr Katherine Moore	TBC	Mr Jeremy Higgins	Mr Graham Hyde	
Criteria	Blood Management: 7.1 - 7.10	Healthcare-Associated Infection: 3.1 - 3.14	Comprehensive Care: 5.21 - 5.36 Clinical Governance: 1.29-33	Partnering with Consumers: 2.1 - 2.14 Communicating for Safety: 6.1 - 6.6	Clinical Governance: 1.16 - 1.18 Clinical Governance: 1.19 - 1.28 Healthcare-Assoc. Infection: 3.15 - 16	Comprehensive Care: 5.1 - 5.20	Medication Safety: 4.1 - 4.15 Clinical Governance: 1.1 - 1.6	Acute Deterioration: 8.1 - 8.13 Communicating for Safety: 6.7 - 6.11	Clinical Governance: 1.7 - 1.15	
0800-0830	Travel to Sunshine Hospital									0800-0830
0830 - 0900	Assessment Team arrive at Sunshine Hospital and are shown to their designated area: Collaborative Learning Room - 2nd Floor Western Centre for Health, Research and Education									0830-0900
0900-0930	Opening Presentation (including orientation to evidence)									0900-0930
0930-1000										0930-1000
1000-1030	Assessment Team Briefing with CEO									1000-1030
1030-1100										1030-1100
1100-1130		Standard Overview: Healthcare-Associated Infection Actions: 3.1 - 3.4	Standard Overview: Comprehensive Care Actions: 5.1 - 5.6	Standard Overview: Communicating for Safety Actions: 6.1 - 6.4	Standard Overview: Healthcare-Associated Infection Actions: 3.1 - 3.4	Standard Overview: Comprehensive Care Actions: 5.1 - 5.6	Standard Overview with CEO: Clinical Governance (governance, leadership & culture) Actions: 1.1, 1.2, 1.3, 1.5	Standard Overview: Communicating for Safety Actions: 6.1 - 6.4	Standard Overview: Clinical Governance - (Patient Safety & Quality Systems) Actions: 1.7 - 1.15	1100-1130
1130-1200										1130-1200
1200-1230	lunch break	lunch break	lunch break	lunch break	lunch break	lunch break	lunch break	lunch break	lunch break	1200-1230
1230-1300										1230-1300
1300-1330	Healthcare Record Overview	Re-usable Devices overview (Action 3.14, Advisory 1807)	Healthcare Record Overview	Healthcare Record Overview	Healthcare Record Overview	Healthcare Record Overview	Standard Overview: Medication Safety Actions: 4.1 - 4.4	Healthcare Record Overview	Risk Management and Policy & Procedure Overview Action 1.7, 1.10 (Fact Sheet 14)	1300-1330
1330-1400										1330-1400
1400-1430		Perioperative & Critical Care Services: JKWC CSSD, Theatres	Minimising Patient Harm Action 5.21 - 5.36 (Comprehensive Care Project)	Partnering with Consumers Overview Action 2.1-2.14 "Patient First"	Safety & Quality Training Action: 1.19 - 1.21 Organisational Learning & Education: Simulation Centre	Developing & Delivering Comprehensive Care Action 5.7 - 5.14	Medication Safety Systems Action: 4.5 - 4.15			1400-1430
1430-1500	Previous Recommendation: New Footscray Hospital									Standard Overview: Acute Deterioration Actions: 8.1 - 8.3
1500-1530							1500-1530			
1530-1600										1530-1600
1600-1630										1600-1630
1630-1700	Team Meeting	Team Meeting	Team Meeting	Team Meeting	Team Meeting	Team Meeting	Team Meeting	Team Meeting	Team Meeting	1630-1700
1700-1730	Phone Call with CEO									1700-1730

Please note that Assessors will be collected from their base room for each scheduled session

SUNSHINE HOSPITAL (Assessor base = WCHRE Building, Level 2 Collaborative Learning Room)
FOOTSCRAY HOSPITAL (Assessor base = Level 4 Executive Offices - Executive Meeting Room)
WILLIAMSTOWN HOSPITAL (Assessor base = 1st Floor Boardroom)
SUNBURY DAY HOSPITAL
Travel

DAY 2: WESTERN HEALTH OWS (2-6 MARCH 2020) - TIMETABLE

Tuesday OWS Day 2 - 3 March 2020										
	Ms Kaye Hogan	Mr Kenneth Hampson	Mrs Doreen Power	Ms Roslyn Chataway	Dr Donna O'Sullivan	Dr Katherine Moore	TBC	Mr Jeremy Higgins	Mr Graham Hyde	
Criteria	Blood Management: 7.1 - 7.10	Healthcare-Associated Infection: 3.1 - 3.14	Comprehensive Care: 5.21 - 5.36 Clinical Governance: 1.29-33	Partnering with Consumers: 2.1 - 2.14 Communicating for Safety: 6.1 - 6.6	Clinical Governance: 1.16 - 1.18 Clinical Governance: 1.19 - 1.28 Healthcare-Assoc. Infection: 3.15 - 16	Comprehensive Care: 5.1 - 5.20	Medication Safety: 4.1 - 4.15 Clinical Governance: 1.1 - 1.6	Acute Deterioration: 8.1 - 8.13 Communicating for Safety: 6.7 - 6.11	Clinical Governance: 1.7 - 1.15	
0800-0830	Travel to Footscray Hospital	Travel to Footscray Hospital	Travel to Sunshine Hospital	Travel to Sunshine Hospital	Travel to Footscray Hospital	Travel to Sunshine Hospital	Travel to Sunshine Hospital	Travel to Sunshine Hospital	Travel to Footscray Hospital	0800-0830
0830 - 0900										0830 - 0900
0900-0930		Infection Prevention & Control Systems Overview Action: 3.5 - 3.13 (inclusive of cleaning services)	Safe Environment Overview Action 1.29 - 1.33	Aboriginal Health Overview: (including AS1804 Advisory) Aboriginal Health Unit	Colonoscopy Clinical Care Standard (Advisory AS1812) Day Procedure Unit (colonoscopy procedure) Discussion with Unit Head	End of Life Care Action 5.15 - 5.20	Aboriginal Health Overview: (including AS1804 Advisory) Aboriginal Health Unit	Rapid Response & Call for Help Systems Actions: 8.4 - 8.13	Incident Management & Open Disclosure Actions: 1.11 - 1.12	0900-0930
0930-1000	Blood Management Action 7.1 - 7.10 Footscray Hospital Laboratory (Blood Fridges)									0930-1000
1000-1030			Back of House Tour			Aged, Cancer & Continuing Care Ground Floor Subacute Action: 5.15 - 5.20				1000-1030
1030-1100					Aged, Cancer & Continuing Care Ward 2E - Nephrology/Oncology/Haematology Radiotherapy Centre			Aged, Cancer & Continuing Care Ward 2E - Nephrology/Oncology/Haematology Radiotherapy Centre	Perioperative & Critical Care: ICU Ward 1A	
1100-1130			Perioperative & Critical Care: ICU			Antimicrobial Stewardship Program (including Advisory AS1808) Actions: 3.15 - 3.16			Perioperative & Critical Care: ICU	1100-1130
1130-1200										1130-1200
1200-1230	lunch break	lunch break	lunch break	lunch break	lunch break	lunch break	lunch break	lunch break	lunch break	1200-1230
1230-1300										1230-1300
1300-1330			Aged, Cancer & Continuing Care: Ward 2A Demonstration of Care Assessment and Planning on the EMR	Partnering with patients in their own care Actions 2.3 - 2.7	Credentialling, Roles & Evidence Based Care: 1.23 - 1.27	Aged, Cancer & Continuing Care: Ward 2A Demonstration of Care Assessment and Planning on the EMR		Cognitive & Mental State Deterioration Action: 8.12 (Advisory 1901)	Improvement & Innovation Action 1.8	1300-1330
1330-1400										
1400-1430	Perioperative & Critical Care Services Footscray Hospital Theatres & CSSD Ward 1 West (orthopaedic, neurosurgery)	Perioperative & Critical Care Services Footscray Hospital Theatres & CSSD Ward 1 West (orthopaedic, neurosurgery)		Perioperative & Critical Care: Day Procedure Unit (DPU)			Women's & Children's: Special Care Nursing (SCN) Neonatal Intensive Care Unit (NICU)	Emergency, Medicine & Access: Ward 3E - Stroke / Neurology / General Medical	Feedback & Complaints Management Action: 1.13 - 1.14	1400-1430
1430-1500										
1500-1530						Chronic & Complex Care Ward 1E - Day Oncology, Acute Dialysis, Discharge Centre				1500-1530
1530-1600			Person-Centred Care Committee Meeting	Patient Identification Action 6.5 - 6.6 Clinical Support & Specialist Clinics: Radiology	Variation Monitoring & Performance Measurement Actions: 1.9, 1.28				Variation Monitoring & Performance Measurement Actions: 1.9, 1.28	1530-1600
1600-1630		Safe Care Committee Meeting						Safe Care Committee Meeting (VC to Footscray)	Safe Care Committee Meeting (VC to Footscray)	1600-1630
1630-1700	Team Meeting			Team Meeting	Team Meeting	Team Meeting	Team Meeting			Team Meeting
1700-1730	Phone Call with CEO									1700-1730

Please note that Assessors will be collected from their base room for each scheduled session

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FOOTSCRAY HOSPITAL (Assessor base = Level 4 Executive Offices - Executive Meeting Room)
WILLIAMSTOWN HOSPITAL (Assessor base = 1st Floor Boardroom)
SUNBURY DAY HOSPITAL
Travel

DAY 3: WESTERN HEALTH OWS (2-6 MARCH 2020) - TIMETABLE

OWS Day 3 - Wednesday 4 March 2020

	Ms Kaye Hogan	Mr Kenneth Hampson	Mrs Doreen Power	Ms Roslyn Chataway	Dr Donna O'Sullivan	Dr Katherine Moore	TBC	Mr Jeremy Higgins	Mr Graham Hyde													
Criteria	Blood Management: 7.1 - 7.10	Healthcare-Associated Infection: 3.1 - 3.14	Comprehensive Care: 5.21 - 5.36 Clinical Governance: 1.29-33	Partnering with Consumers: 2.1 - 2.14 Communicating for Safety: 6.1 - 6.6	Clinical Governance: 1.16 - 1.18 Clinical Governance: 1.19 - 1.28 Healthcare-Assoc. Infection: 3.15 - 16	Comprehensive Care: 5.1 - 5.20	Medication Safety: 4.1 - 4.15 Clinical Governance: 1.1 - 1.6	Acute Deterioration: 8.1 - 8.13 Communicating for Safety: 6.7 - 6.11	Clinical Governance: 1.7 - 1.15													
0800-0830	Travel to Williamstown Hospital	Travel to Sunshine Hospital	Travel to Footscray Hospital	Travel to Williamstown Hospital	Travel to Sunshine Hospital	Travel to Williamstown Hospital	Travel to Footscray Hospital	Travel to Footscray Hospital	Travel to Sunshine Hospital													
0830 - 0900	WILLIAMSTOWN (Lunch: 12-1pm) (Health Support Services: Back of House & Blood Fridge) (Chronic & Complex Care: Dialysis)	Travel to Sunbury from Sunshine	Back of House Tour	WILLIAMSTOWN (Lunch: 12-1pm) (Perioperative: Lower West Ward, Operating Suite) (Emergency, Medicine & Access: Emergency Department) (Clinical Support & Specialist Clinics: Radiology)	Perioperative & Critical Care: Theatres	WILLIAMSTOWN (Lunch: 12-1pm) (Aged, Cancer & Continuing Care: Upper West Ward, Ground Floor Subacute, Hazeldean Transition Care) (Chronic & Complex Care: Community Based Rehab)	Clinical Support & Specialist Clinics: Pharmacy Radiology	Clinical Handover: Action: 6.7 - 6.8 Communication & Documentation of Critical Information Actions 6.9 - 6.11	Travel to Sunbury from Sunshine	0830 - 0900												
0900-0930																0900-0930						
0930-1000		SUNBURY Perioperative: Day Surgery	Management of OVA & Restraint Action: 5.33 - 5.35, 1.30		Lunch Break		Transport to Footscray	Antimicrobial Stewardship Ward Round	Transport to Sunshine	Drug Health Services: Community Residential Withdrawal Programs	Perioperative & Critical Care Ward 3 East (Thoracics, UGIG, Plastics, Faciomax, OHN) Working Together Project	Chronic & Complex Care: Dialysis Health Support Services: Back of House	0930-1000									
1000-1030																					1000-1030	
1030-1100																						1030-1100
1100-1130																						1100-1130
1130-1200																						1130-1200
1200-1230																						1200-1230
1230-1300																						1230-1300
1300-1330																						1300-1330
1330-1400										1330-1400												
1400-1430	Transport back to Sunshine			Transport to Sunshine						1400-1430												
1430-1500					Transport to Sunshine					1430-1500												
1500-1530		Women's & Children's: Paediatric & Neonatal Specialist Clinics Paediatric Ward	Emergency, Medicine & Access: Emergency Department, Ward 2C - General Internal Medicine, Addiction Medicine & Rheumatology	Health Literacy 2.8-2.10 Patient Information Centre	Women's & Children's: Maternity & Gynae Ward Perinatal Indicator discussion	Chronic & Complex Care ACE Team, Aged Care Assessment Service, Aged Care Liaison Service Dialysis - Chronic / Satellite site	Emergency, Medicine & Access: Emergency Department, Ward 2C - General Internal Medicine, Addiction Medicine & Rheumatology	Emergency, Medicine & Access Ward 2D Respiratory Sepsis Pathway Project	Chronic & Complex Care: Community Based Rehabilitation Chronic & Complex Clinics Hospital in the Home (HITH)	1500-1530												
1530-1600																	1530-1600					
1600-1630																		1600-1630				
1630-1700	Team meeting	Team meeting	Team meeting	Team meeting	Team meeting	Team meeting	Team meeting	Team meeting	Team meeting	1630-1700												
1700-1730	Phone Call with CEO									1700-1730												

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SUNBURY DAY HOSPITAL
Travel

DAY 4: WESTERN HEALTH OWS (2-6 MARCH 2020) - TIMETABLE

OWS Day 4 - Thursday 5 March 2020											
	Ms Kaye Hogan	Mr Kenneth Hampson	Mrs Doreen Power	Ms Roslyn Chataway	Dr Donna O'Sullivan	Dr Katherine Moore	TBC	Mr Jeremy Higgins	Mr Graham Hyde		
Criteria	Blood Management: 7.1 - 7.10	Healthcare-Associated Infection: 3.1 - 3.14	Comprehensive Care: 5.21 - 5.36 Clinical Governance: 1.29-33	Partnering with Consumers: 2.1 - 2.14 Communicating for Safety: 6.1 - 6.6	Clinical Governance: 1.16 - 1.18 Clinical Governance: 1.19 - 1.28 Healthcare-Assoc. Infection: 3.15 - 16	Comprehensive Care: 5.1 - 5.20	Medication Safety: 4.1 - 4.15 Clinical Governance: 1.1 - 1.6	Acute Deterioration: 8.1 - 8.13 Communicating for Safety: 6.7 - 6.11	Clinical Governance: 1.7 - 1.15		
0730-0800								Travel to Sunshine Hospital		0730-0800	
0800-0830	Travel to Sunshine Hospital	Travel to Sunshine Hospital	Travel to Sunshine Hospital	Travel to Footscray Hospital	Travel to Footscray Hospital	Travel to Footscray Hospital	Travel to Sunshine Hospital	Clinical Handover General Medicine Unit	Travel to Sunshine Hospital	0800-0830	
0830-0900		Emergency, Medicine & Access Emergency Department 3F - Respiratory Medicine / Infectious Diseases / General Internal					Emergency, Medicine & Access Emergency Department 3F - Respiratory Medicine / Infectious Diseases / General Internal		Daily Operating Meeting Overview followed by DOS Meeting	0830 - 0900	
0900-0930				Perioperative & Critical Care: Pre-admission Service	Performance Management (including EMPOWER) Action 1.22	Clinical Support & Specialist Clinics Adult Specialist Clinics				0900-0930	
0930-1000			Women's & Children's Services Level 1 - Women's Ambulatory Level 3 Maternity Assessment Centre & Birthing Suite Level 8 Women's Ward - Maternity Maternity in the Home							0930-1000	
1000-1030									Women's & Children's Services Level 1 - Women's Ambulatory Level 3 Maternity Assessment Centre & Birthing Suite Level 8 Women's Ward - Maternity Maternity in the Home	AIMSS (Australian Institute of Musculoskeletal Science)	1000-1030
1030-1100					Emergency, Medicine & Access Ward 2B - General Internal Medicine, Renal & Endocrine Care	Healthcare Records: supporting health care documentation & variation monitoring Action: 1.16-1.18, 1.28 (Advisory AS1811)	Emergency, Medicine & Access Ward 2B - General Internal Medicine, Renal & Endocrine Care	Drug Health Services: Westside Lodge Dual Diagnosis Rehabilitation Centre			
1100-1130		Clinical Support & Specialist Clinics: Pathology									1100-1130
1130-1200									Clinical Support & Specialist Clinics: Adult Specialist Clinics	1130-1200	
1200-1230	Lunch with Board			Partnering with Consumers in organisational design & governance (including lunch with consumers on committees) Action: 2.11 - 2.14				Lunch with Board		1200-1230	
1230-1300		Lunch Break	Lunch Break						Lunch Break		1230-1300
1300-1330								Clinical Handover (Nursing) Coronary Care Unit (CCU)		1300-1330	
1330-1400									Tier Zero Huddle Ward: Ground Floor Subacute	1330-1400	
1400-1430	Blood Management Sunshine Hospital Laboratory (blood fridges) Maternity and Neonatal Intensive Care	Perioperative & Clinical Care Services: Pre-admission Services Sunshine CSSD			Perioperative & Critical Care Services: Cath Lab CCU 2A - cardiology, vascular surgery	Perioperative & Critical Care Services: Cath Lab CCU 2A - cardiology, vascular surgery	Perioperative & Critical Care: Cardiac Diagnostics Cath Lab Coronary Care Unit	Perioperative & Critical Care: Cardiac Diagnostics Cath Lab Coronary Care Unit		1400-1430	
1430-1500				Aged, Cancer & Continuing Care: Rehabilitation Ward	Community Engagement & Volunteers (including discussion with Volunteers)					Aged, Cancer & Continuing Care: Rehabilitation Ward	1430-1500
1500-1530											
1530-1600			End PJ Paralysis Campaign						End PJ Paralysis Campaign	1530-1600	
1600-1630				Finance: Informed Financial Consent (Advisory AS10)	Perioperative & Critical Care Services: Ward 2 East - GES, Urology, Orthogeriatrics Perioperative Clinical Review	Chronic & Complex Care: Dialysis 1 East 2 South 'transit'	Aboriginal Health Partnerships / Programs			1600-1630	
1630-1700	Team meeting	Team meeting	Team meeting	Team meeting				Team meeting	Team meeting	1630-1700	
1700-1730	Phone Call with CEO									1700-1730	

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SUNBURY DAY HOSPITAL
Travel

DAY 5: WESTERN HEALTH OWS (2-6 MARCH 2020) - TIMETABLE

OWS Day 5 - Friday 6 March 2020										
	Ms Kaye Hogan	Mr Kenneth Hampson	Mrs Doreen Power	Ms Roslyn Chataway	Dr Donna O'Sullivan	Dr Katherine Moore	TBC	Mr Jeremy Higgins	Mr Graham Hyde	
Criteria	Blood Management: 7.1 - 7.10	Healthcare-Associated Infection: 3.1 - 3.14	Comprehensive Care: 5.21 - 5.36 Clinical Governance: 1.29-33	Partnering with Consumers: 2.1 - 2.14 Communicating for Safety: 6.1 - 6.6	Clinical Governance: 1.16 - 1.18 Clinical Governance: 1.19 - 1.28 Healthcare-Assoc. Infection: 3.15 - 16	Comprehensive Care: 5.1 - 5.20	Medication Safety: 4.1 - 4.15 Clinical Governance: 1.1 - 1.6	Acute Deterioration: 8.1 - 8.13 Communicating for Safety: 6.7 - 6.11	Clinical Governance: 1.7 - 1.15	
0700-0730					Travel to Sunshine Hospital				Travel to Sunshine Hospital	0700-0730
0730-0800					Perioperative & Critical Care: General Surgery M&M (SH - Ground Floor Meeting Room)				Perioperative & Critical Care: General Surgery M&M (SH - Ground Floor Meeting Room)	0730-0800
0800-0830	Travel to Sunshine Hospital	Travel to Sunshine Hospital	Travel to Sunshine Hospital	Travel to Sunshine Hospital		Travel to Sunshine Hospital	Travel to Sunshine Hospital	Travel to Sunshine Hospital		Travel to Sunshine Hospital
0830 - 0900	Verification									0830 - 0900
0900-0930										0900-0930
0930-1000										0930-1000
1000-1030	10.00 - 11.30 Assessment team meeting / morning tea									1000-1030
1030-1100										1030-1100
1100-1130										1100-1130
1130-1200	Verification									1130-1200
1200-1230	Lunch Break									1200-1230
1230-1300										1230-1300
1300-1330	Preparation for Summation									1300-1330
1330-1400										1330-1400
1400-1430	Executive Management Summation									1400-1430
1430-1500	Staff Summation									1430-1500
1500-1530										1500-1530
1530-1600										1530-1600
1600-1630	Departure									1600-1630

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