



Comprehensive Care

Think about the link

Preventing occupational violence and aggression



How I can provide Comprehensive Care to prevent occupational violence and aggression?

- Conduct a 'Behaviour of Concern Assessment' (BOC), to identify the risk of occupational violence
- Complete the BOC within 4 hrs of admission and at bedside nursing handover (TDS), or if there is any change or concern with behaviour
- Complete the 'About Me Form' with your patients, carers and their families within 4 hours or as soon as practical, then update as required
- Transfer the information from the 'About Me Form' to the 'Behavioural Support Plan'
- Tailor care and consistently apply individual strategies using information gathered from the 'OVA IPOC' and 'Behaviour Safety Support Plan'
- Implement proactive management when risks are identified via a planned code grey
- Ensure you add an alert if there has been an incident of aggression and/or violence to inform your colleagues of any potential risk
- Provide education and support to patients, carers and their families

About occupational violence and aggression

- Most times violence can be predicted
- Past behaviour is the best predictor of future behaviour
- Many patients show warning signs before they become violent
- Think about the link - an increased risk of aggression and violence can be impacted by delirium and cognitive impairment

Where can I learn more about preventing occupational violence and aggression?

- Refer to the guidelines on the intranet
- Welearn module